

Remote Access to the Flash Voice Mail for XTS-IP and STSe

This scenario is with the caller calling in and a receptionist answering the phone.

- The Owner of the mailbox calls into the office.
- The receptionist or someone answers the call.
- The person then transfers the call to the appropriate mailbox.
- The caller will hear the greeting of that mailbox, then **Press * #**
- **Then it will prompt you to enter your mailbox number**
- **Then your password of your mailbox**
- **After that you will be in your mailbox, and just follow the prompts.**

This is another scenario, calling during the Day or Night when you have the Auto Attendant answering.

- The Owner of the mailbox call into the office
- You hear the Auto attendant answer and it play the greeting at that time of day.
- **You then press #, and then it will ask you to enter your mailbox number.**
- **Then enter your password.**
- **You will be in your mailbox, just follow the prompts.**

If you have any questions please feel free to call us @ 303-688-6191.